

9-8-03

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

JENSEN

Serial No.: 09/492,114

Filed: January 27, 2000

Atty. File No.: 4366-10

For: "CALL MANAGEMENT SYSTEM
USING DYNAMIC QUEUE
POSITION"

) Group Art Unit: 2642

) Examiner: WILLIAM J. DEANE, JR.

) Confirmation No.: 9459

) AMENDMENT AFTER ALLOWANCE
) PURSUANT TO 37 CFR § 1.312

) "EXPRESS MAIL" MAILING LABEL NUMBER: EV 331291686 US
) DATE OF DEPOSIT: SEPTEMBER 4, 2003

) I HEREBY CERTIFY THAT THIS WITH THE UNITED STATES
) POSTAL SERVICE "EXPRESS MAIL POST OFFICE TO
) ADDRESSEE" SERVICE UNDER 37 C.F.R. 1.10 ON THE DATE
) INDICATED ABOVE AND IS ADDRESSED TO THE ASSISTANT
) COMMISSIONER FOR PATENTS, WASHINGTON, D.C. 20231.

TYPED OR PRINTED NAME: Mary Anne Davitt

SIGNATURE: Mary Anne Davitt

BOX ISSUE FEE

Assistant Commissioner for Patents
Washington, D.C. 20231

Dear Sir:

Pursuant to 37 CFR § 1.312, an amendment may be entered after the mailing of a Notice of Allowance but prior to payment of the issue fee upon the recommendation of the primary examiner. Therefore, it is respectfully requested that the above-referenced application be amended as follows: